Highlights Report

Great Barrier Reef Marine Park

Authority



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Responses: 220 of 270

Response Rate:
81%

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2024 APS Employee Census PAGE 02.



Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key • At least 5 percentage points greater than comparator • At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

	Your Immediate Supervisor	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
	Index score				+2	-1	-1	-1
	My supervisor engages with staff on how to respond to future challenges	77	11 12	77 %	-2	-3	-2	-2
risor	My supervisor can deliver difficult advice whilst maintaining relationships	80	9 11	80%	+2	+1	+1	+1
Superv	My supervisor invites a range of views, including those different to their own	81	11 7	81%	+3	-1	-2	-1
Immediate Supervisor	My supervisor encourages my team to regularly review and improve our work	83	10	83%	+5 ♦	+1	+2	+2
<u> </u>	My supervisor is invested in my development	78	14 8	78 %	+1	0	0	0
	My supervisor ensures that my workgroup delivers on what we are responsible for	85	9	85%	+1	-3	-3	-3
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	80	11 8	80%	+3	+2	+4	+3
	My immediate supervisor encourages me	79	14	79 %	-1	+2	+1	+1
	My supervisor actively ensures that everyone can be included in workplace activities	83	9 8	83%	+3	-1	0	0
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	80	13	80%	-	0	0	0
Key	At least 5 percentage points greater than comparator	At least 5 percentage po	ints less tha	n comparator		Positive N	leutral Negative	e

Australian Government
Australian Public Service Commission

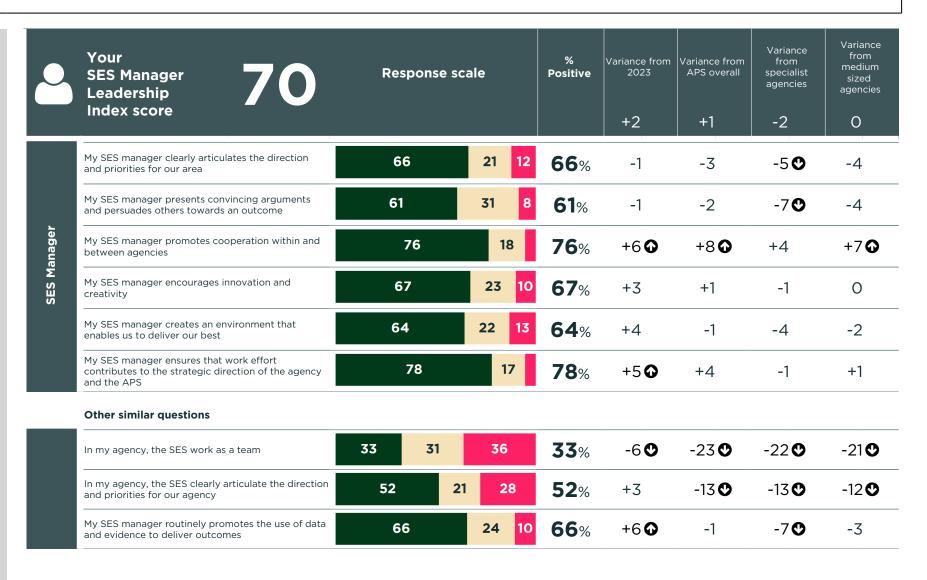
2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



Key **G**

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





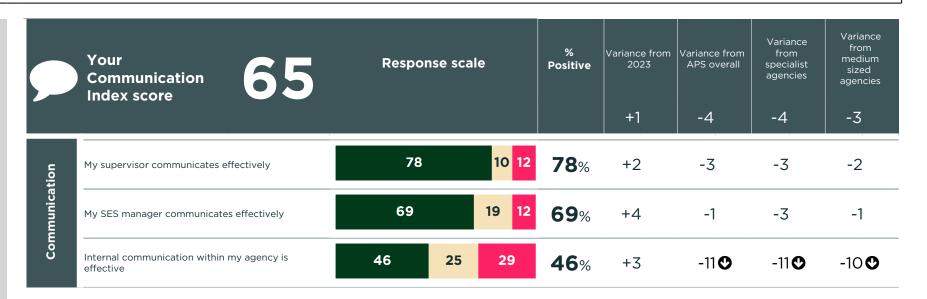
2024 APS Employee Census PAGE 05.

Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.



Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Other similar questions

Change

When changes occur, the impacts are communicated well within my workgroup	64		19 17	64%	-4	-4	-6♥	-4
Staff are consulted about change at work	46	3	9 15	46%	+3	-4	-4	-5♥
Change is managed well in my agency	34	33	33	34%	+8♠	-10 ♥	-9 0	-80

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

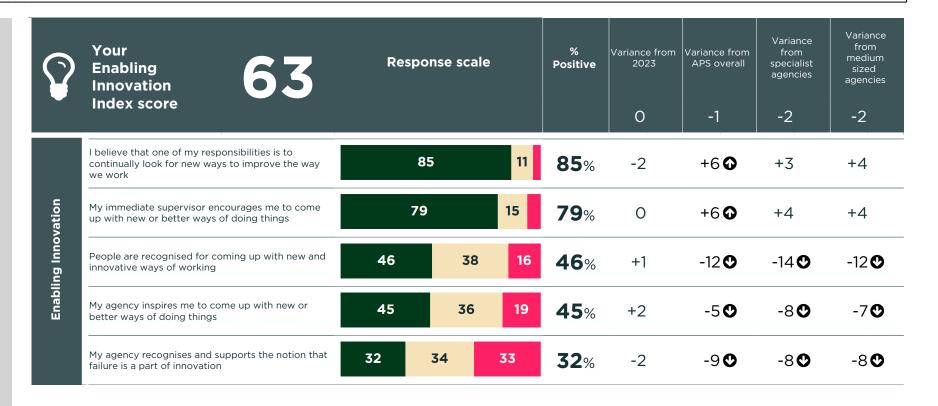
2024 APS Employee Census PAGE 06.

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.



Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



PAGE 07. 2024 APS Employee Census

Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.



Australian Government
Australian Public Service Commission

2024 APS Employee Census PAGE 08.

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
In general, would you say that your health is:						
Excellent		11%	+1	+1	-1	0
Very good		38 %	+3	+3	+1	+2
Good		41%	+1	+3	+5 ☆	+3
Fair		8%	-4	-6 0	-4	-4
Poor		2%	0	-1	-1	-1
What best describes your current workload?						
Well above capacity - too much work		26%	-12 0	+4	+4	+3
Slightly above capacity - lots of work to do		40%	+6♠	0	0	0
At capacity - about the right amount of work to do		26%	+7 ♦	-5♥	-4	-3
Slightly below capacity - available for more work		7 %	0	+1	0	+1
Well below capacity - not enough work		0%	-1	-1	-1	-1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 09.

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
How often do you find your work stressful?						
Always		4%	+1	-1	0	0
Often		27 %	-2	+3	+4	+4
Sometimes		49%	+4	-1	-2	-2
Rarely		19%	-1	0	-2	-1
Never		1%	-2	-1	-1	-1
To what extent is your work emotionally demanding?						
To a very large extent		9%	+2	+1	+3	+2
To a large extent		18%	-1	-3	0	-2
Somewhat		45%	+2	+7 0	+80	+7
To a small extent		19%	-1	-5 0	-80	-6♥
To a very small extent		9%	-2	0	-3	-2
I feel burned out by my work						
Strongly agree		10%	+1	+2	+3	+2
Agree		24%	-5 O	+1	+3	+2
Neither agree nor disagree		32 %	+6 🚱	0	+2	+2
Disagree		27%	-3	-3	-6 👁	-5♥
Strongly disagree		8%	+1	0	-1	-1

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



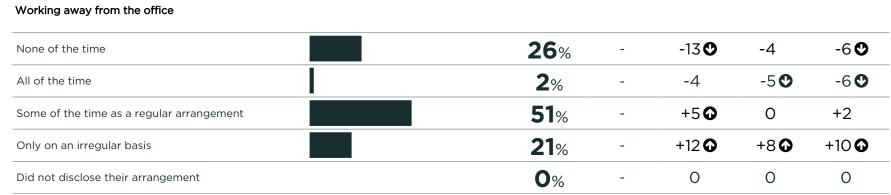


Flexible work



	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	79 9 12	79 %	-1	-4	-8♥	-6 0
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		11%	-1	-2	-2	-1
Flexible hours of work		25 %	-7 ♥	-1	-80	-3
Compressed work week		4%	0	-1	0	-1
Job sharing		3 %	+2	+2	+2	+2
Working away from the office/working from home		74 %	+7 •	+13 🐼	+4	+6
None of the above		15%	-4	-9 ©	-3	-4

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 11.

Working in the APS

	Response scal	e	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am supported to use my expertise to provide frank and fearless advice	56 19	24	56 %	-	-9 0	-11 •	-9 0
The people in my workgroup demonstrate stewardship	77	16	77 %	-	0	-3	-2
The culture in my agency supports people to act with integrity	54 20	26	54%	-	-22♥	-25♥	-23♥
I believe strongly in the purpose and objectives of the APS	80	18	80%	+4	-6♥	-5♥	-6 •
I feel a strong personal attachment to the APS	46 36	18	46%	+3	-18♥	-13 ♥	-15 ♥
My workgroup considers the people and businesses affected by what we do	86	11	86%	-	0	-3	-2

6

Key



0

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 12.

Job satisfaction

	Response	scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I am satisfied with the recognition I receive for doing a good job	70	14 16	70 %	+80	+2	-1	0
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	60	18 22	60%	+27•	-3	-4	-4
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	81	11 9	81%	+5 ૄ	-1	-4	-2
I am satisfied with the stability and security of my job	76	11 13	76 %	+11 🐼	-8♥	-5♥	-6♥

Clarity and autonomy

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	89	89%	+1	-3	-4	-4
I am clear what my duties and responsibilities are	79 17	79 %	+1	0	0	+1
I have a choice in deciding how I do my work	71 26	71 %	-4	+5 🐼	-4	-1
Where appropriate, I am able to take part in decisions that affect my job	73 15 1	73 %	+14 🐼	+2	-1	0

Key

0

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 13.

At least 5 percentage points greater than comparator

Performance

	Response scale	%	Variance from 2023	Variance from APS overall	specialist	Variance from medium sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		26%	+60	-1	-4	-2
Very good		51 %	-7♥	-4	-3	-4
Average		19%	0	+4	+5♠	+5 ♦
Below average		3 %	0	+1	+2	+1
Well below average		1%	0	0	0	0

	Response s	cale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	83	12	83%	+6 	+4	+1	+3
My workgroup has the tools and resources we need to perform well	50 18	32	50 %	+7 0	-9 0	-8♥	-6♥
The people in my workgroup use time and resources efficiently	75	14 11	75 %	+2	-1	-4	-2
My job gives me opportunities to utilise my skills	80	7 12	80%	+4	0	-3	-2
In the last 12 months, the formal learning I have accessed has improved my performance	51	38 11	51 %	-	-7 ♥	-6♥	-6♥

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

2024 APS Employee Census

PAGE 14.

Australian Government

Australian Public Service

Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
Which of the following statements best reflects your current thoughts about working in your current position?					
I want to leave my position as soon as possible	8%	-3	-1	0	-1
I want to leave my position within the next 12 months	23%	0	+1	+2	+1
I want to stay working in my position for the next one to two years	36 %	-1	-1	-4	-4
I want to stay working in my position for at least the next three years	33 %	+3	+2	+2	+4
What best describes your plans involved with leaving your current position?					
I am planning to retire	3 %	-3	-2	-1	0
I am pursuing another position within my agency	18%	+1	-25 O	-9 0	-11 👁
I am pursuing a position in another agency	34 %	Ο	+70	-2	-2
I am pursuing work outside the APS	14%	-9 ©	+4	0	+2
It is the end of my non-ongoing, casual or contracted employment	8%	0	+5 ♠	+3	+3
Other	23%	+12 🐼	+10 🐼	+9 🐼	+9

Australian Government
Australian Public Service Commission

Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
Senior leadership is of a poor quality	19%	-	-	-	-
Other	12%	-	-	-	-
I have experienced unacceptable behaviours (such as bullying or harassment)	9%	-	-	-	-
There are a lack of future career opportunities in my agency	9%	-	-	-	-
I want to try a different type of work or I'm seeking a career change	7 %	-	-	-	-

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 16.

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months and in the course of you discrimination on the basis of your background or						
Yes		14%	+1	+4	+7 	+60
No		86%	-1	-4	-7⊘	-6 0
Did this discrimination occur in your current agend	cy?					
Yes		93%	-3	+1	+1	+2
No		7 %	+3	-1	-1	-2
Basis for the discrimination that you experienced	(3 highest responses):					
Gender		37 %	-	-	-	-
Age		30 %	-	-	-	-
Race		27 %	-	-	-	-

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Unacceptable behaviour

At least 5 percentage points less than comparator



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
During the last 12 months, have you been subjected to how workplace?	arassment or bullying in your current					
Yes		15%	0	+5 ♠	+ 7 ♠	+5♠
No		78 %	+3	-6 O	-8♥	-6♥
Not sure		6%	-2	+1	+1	+1
Interference with work tasks (e.g. withholding needed information, undermining or sabotage) Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to		47 % 34 %	-	-	<u>-</u>	<u> </u>
earning and development)						
learning and development) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) Did you report the harassment or bullying?		34%	-	-	-	<u>-</u>
learning and development) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)			+6 �	+1	+3	- 0
learning and development) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming) Did you report the harassment or bullying? I reported the behaviour in accordance with my agency's		34%	- +6 • -7 •	+1	- +3 -4	- O -5 ♥



2024 APS Employee Census PAGE 18.

At least 5 percentage points greater than comparator

Key

Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

		2023	APS overall	specialist agencies	medium sized agencie
	8%	-4	+5 ♠	+5 ⊘	+5
	82%	+5 0	-9 0	-10 👁	-9♥
	5%	0	+1	+2	+1
	5 %	-1	+3	+3	+3
	88%	-	-	-	-
	38 %	-	-	-	-
	31 %	-	-	-	-
	13%	+3	-80	-3	-3
	13%	+3	-4	-1	-5♥
	75 %	-7 0	+12 🐼	+4	+7 Q
)· -	duties, in the last 12 months have you paging in behaviour that you consider	8% 82% 5% 5% 5% 88% 38% 31%	8% -4 82% +5 •• 5% 0 5% -1 sponses): 88% - 138% - 13% +3	8% -4 +5	8%

Australian Government
Australian Public Service Commission

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Demographics

How do you describe your gender?	Responses
Man or male	30%
Woman or female	64%
Non-binary	0%
I use a different term	1%
Prefer not to say	6%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	11%
No	89%

Do you have an ongoing disability?	Responses
Yes	9%
No	91%

Do you have carer responsibilities?	Responses
Yes	48%
No	52%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	5%
No	95%

Do you identify as culturally and linguistically diverse?	Responses
Yes	15%
No	85%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	72%
Australian Aboriginal and/or Torres Strait Islander	11%
New Zealander (excluding Maori)	3%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	3%
Anglo-European Anglo-European	12%
North-West European (excluding Anglo-European)	5%
Southern and Eastern European	3%
South-East Asian	1%
North-East Asian	1%
Southern and Central Asian	1%
North American	2%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	0%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	11%
No	67%
Maybe	10%
I am unsure what neurodivergent means	12%

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Agency position

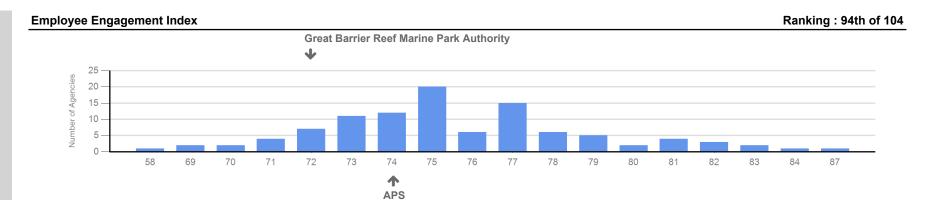


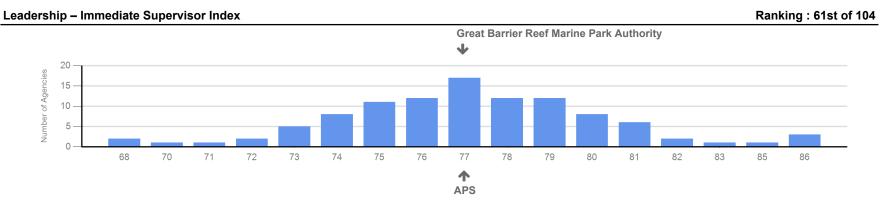
Agency position

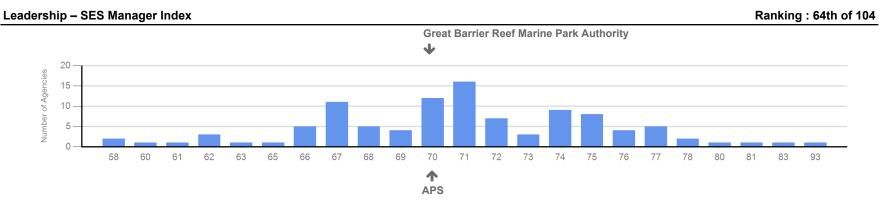
These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication. **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.









2024 APS Employee Census

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Agency position



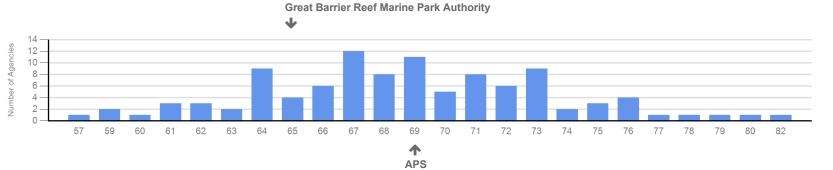
Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication. **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

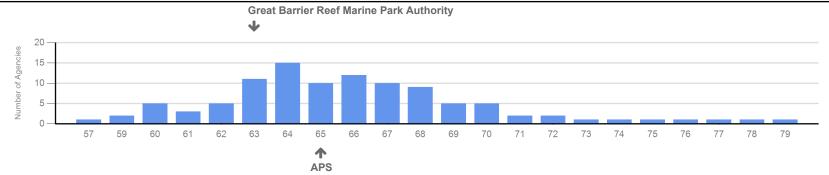
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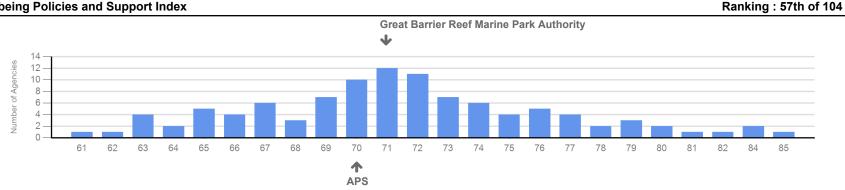




Ranking: 81st of 104 **Enabling Innovation Index**



Wellbeing Policies and Support Index





Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	5 percentage points greater At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from medium sized agencies
.1	I am satisfied with the recognition I receive for doing a good job	70 %	+80	+2	-1	O
.2	My SES manager creates an environment that enables us to deliver our best	64%	+4	-1	-4	-2
.3	My SES manager communicates effectively	69%	+4	-1	-3	-1
.4	I am supported to use my expertise to provide frank and fearless advice	56 %	-	-9 o	-110	-9 0
.5	My SES manager presents convincing arguments and persuades others towards an outcome	61%	-1	-2	-7 º	-4
.6	The culture in my agency supports people to act with integrity	54%	-	-22 º	- 25 ⊙	-23♥



GBRMPA specific questions

	Response scale	% Positive	Variance from 2023
I understand what my branch's key priorities are	82 13	82%	-
I understand what the agency's key priorities are	84 9 8	84%	-
I understand how the work performed by my branch is contributing to the strategic objectives in the Corporate Plan	81 14	81%	-
My branch is effective in delivering against the Program areas outlined in the Corporate Plan	72 22	72 %	+5 ♠
I understand how my workgroup can collaborate with others to mutually improve our ability to deliver against our key priorities	79 18	79 %	-
Colleagues in other sections of the agency collaborate effectively with my workgroup/section	55 24 21	55 %	+4
I have an appropriate level of autonomy for my role	85 10	85%	-
The agency provides opportunities for me to improve my knowledge, skills and capabilities to do my job	73 17 10	73 %	+3
My supervisor works with me to ensure I have a meaningful Learning & Development (L&D) plan as part of my PDA	73 15 12	73 %	+6♠
I know where to find the information (e.g. policies, procedures, guidelines and records) I need to perform my role effectively	76 10 14	76 %	+10 🕥

Australian Government
Australian Public Service Commission

Positive Neutral Negative

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator

PAGE 24.

Key

GBRMPA specific questions

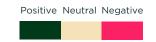
	Response scale	% Positive	Variance from 2023
When I raise risks within my work area, I feel they are given due attention and response	71 16 13	71 %	-2
I feel safe to voice differing views in the course of my work	72 13 16	72 %	-
I understand the rationale for how decisions are made at the agency	46 25 29	46%	-
The agency's culture and behaviours and expectations of staff are clearly communicated	66 19 15	66%	-5♥
Behaviour inconsistent with the agency's agreed culture and behaviours is called out and addressed	25 27 49	25%	+1

Key



0

At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 25.

Time to take action

 Celebrate	Investigate further with our teams	Opportunities Opportunities
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
Think about how we can build on our strengths and learn from what we are good at.	How could we investigate? Through looking at the data in more detail or through discussions with staff?	What are the key things we need to improve to make working here better?



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

P	rioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

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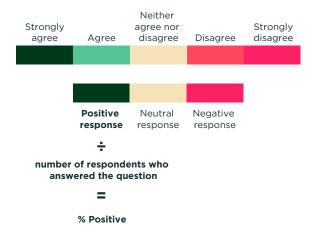
Australian Government

Australian Public Service Commission

Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Always	Often	Sometimes	Rarely	Never







Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

